

**KOFAX
TOTAL
AGILITY
REVITALIZATION**

PROJECT OVERVIEW

The KTA Revitalization aimed to bring about significant enhancements to the system's performance, with a remarkable achievement of over 80% improvement. One of the key objectives was to reduce the number of suspended documents by an impressive 90%, thus streamlining the workflow. The project introduced a robust system that offered visibility into suspended jobs and the capability to manage and address aborted jobs efficiently.

Additionally, the project included the development of a comprehensive reporting solution to handle data within KTA, empowering users with valuable insights. Queue management was also a focal point, with the introduction of Queue count and traffic Service Level Indicators (SLI) to optimize operations.

For end-to-end document tracking, a unique numbering system was implemented, providing a clear and traceable trail. Users received an invoice validation acknowledgment email, complete with invoice details, improving communication and transparency. Moreover, the system captured essential header and footer values on invoices, facilitating faster processing while maintaining accuracy. Lastly, a bulk invoice upload solution was introduced through KTA, with the ability to attach specific invoice PDFs for a more streamlined workflow.

KEY HIGHLIGHTS


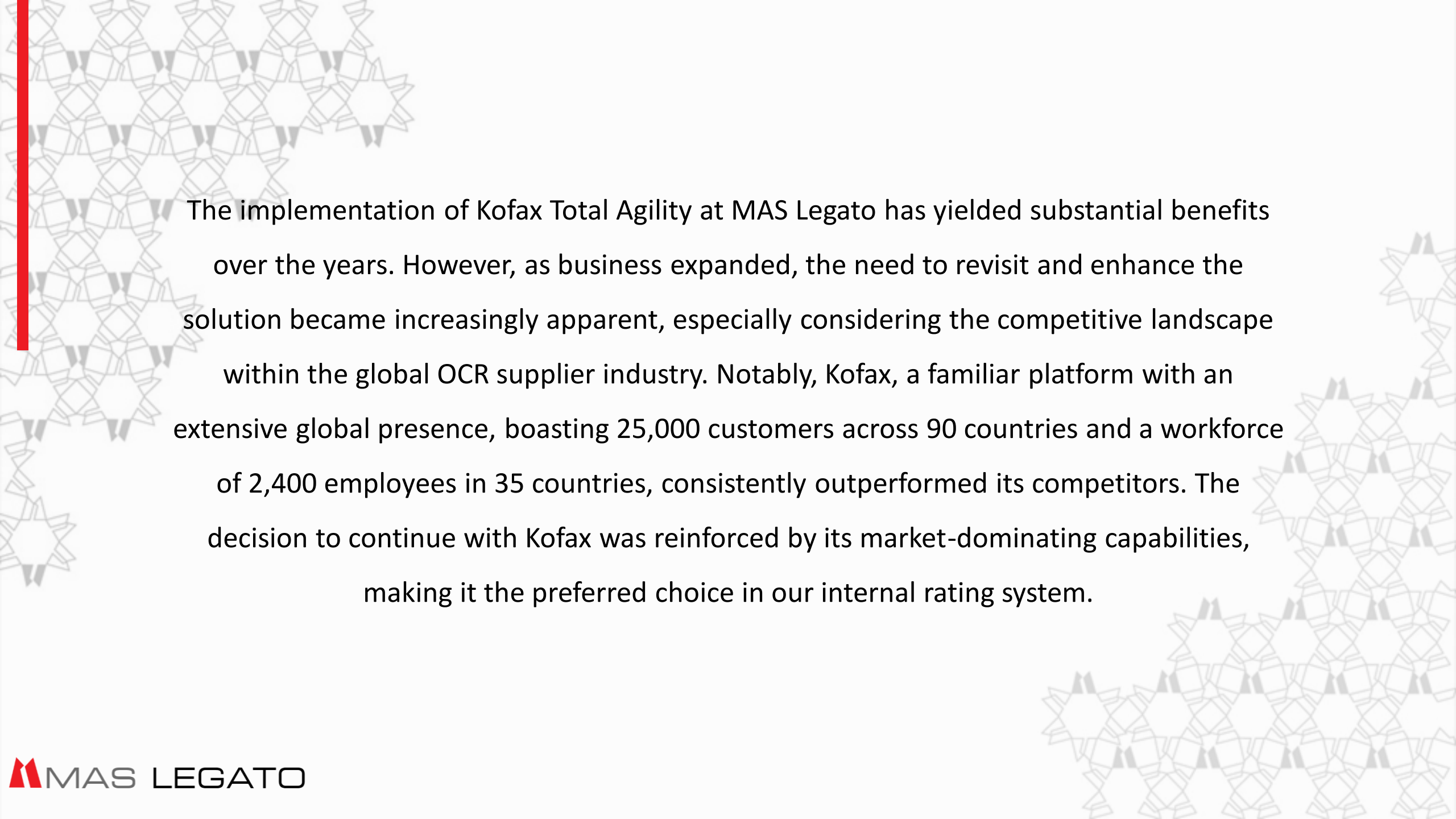
- Continued expansion as a group and a business unit of MAS Holdings (Private) Limited.
- Adherence to SLA's for supplier payments.
- System studies identified inefficiencies in the invoice digitization process.
- Reimplementation resulted in an impressive 80% improvement in overall performance.
- Document flow through the digitization process reduced to less than a minute.
- Reduction in document suspensions by 90%
- Enhanced ability to identify, reinitiate, and take corrective actions for suspended documents.
- Implementation of reporting solution provided valuable insights for better decision making.

IMPACT & BENEFITS

The Revitalization Project achieved remarkable results, boasting an impressive 80% improvement in system performance, which significantly enhanced the efficiency of our operations. Notably, there was a remarkable 90% reduction in document suspensions, indicating a substantial reduction in workflow interruptions. Furthermore, the project opened new possibilities by allowing for the fine-tuning of additional supplier formats, which in turn increased the count of auto-released documents. These accomplishments signify a substantial advancement in our system's capabilities, promoting smoother and more streamlined processes across the board.

JOURNEY OF CONTINUOUS IMPROVEMENT

Over a span of nine years, MAS Legato embarked on a remarkable journey of continuous improvement, driven by an unwavering commitment to enhancing our operational efficiency and streamlining our processes. The journey was marked by diligent efforts and a relentless pursuit of excellence, resulting in the achievement of significant milestones. We witnessed an astounding 80% improvement in our system's performance, a testament to the dedication and innovation of our team. Our resolute focus on process optimization also led to a staggering 90% reduction in document suspensions, a clear indication of the substantial progress made. Additionally, we leveraged our experience and expertise to fine-tune our system, enabling us to accommodate a wider array of supplier formats and, consequently, increase the count of auto-released documents.



The implementation of Kofax Total Agility at MAS Legato has yielded substantial benefits over the years. However, as business expanded, the need to revisit and enhance the solution became increasingly apparent, especially considering the competitive landscape within the global OCR supplier industry. Notably, Kofax, a familiar platform with an extensive global presence, boasting 25,000 customers across 90 countries and a workforce of 2,400 employees in 35 countries, consistently outperformed its competitors. The decision to continue with Kofax was reinforced by its market-dominating capabilities, making it the preferred choice in our internal rating system.