

ISO 9001:2015 MAS Legato Quality Policy

At MAS Legato, we are unwavering in our commitment to delivering unparalleled excellence in Financial and Human Resource Services, encompassing Accounts Payable (Invoice to Pay), Accounts Receivable (Order to Cash), General Ledger (Record to Report), Regulatory Reporting (Tax Consultation), Transitions and Process Automation, Talent Acquisition, Learning and Development, Workforce Management, Compensation & Payroll, Benefits Administration and Reporting and Analytics.

Commitment to Quality and Strategic Excellence

Guided by our strategic vision, MAS Legato's Quality Policy fosters a culture of operational excellence, innovation, and service leadership. We uphold the highest standards of quality, compliance, and ethical business conduct to elevate client satisfaction, strengthen stakeholder confidence, and drive sustainable growth.

Framework for Quality Objectives

Our Quality Management System (QMS) serves as a dynamic framework for establishing, monitoring, and achieving ambitious quality objectives. Through structured governance, data-driven decision-making, and technological advancements, we continuously enhance service efficiency, precision, and process optimization.

Adherence to Regulatory, Industry, and Client Requirements

We are resolute in our commitment to ensuring full compliance with all applicable statutory, regulatory, other requirements and contractual obligations while exceeding needs & expectations of all interested parties. Our proactive risk management strategy robust compliance framework and context of the organization uphold transparency, integrity, and alignment with industry-leading practices.

Commitment to Continuous Innovation and Improvement

MAS Legato cultivates a culture of perpetual improvement by harnessing innovation, fostering talent development, and advancing process excellence. Through strategic investments in cutting-edge technology, workforce empowerment, and operational resilience, we continuously refine our services to meet evolving market demands and global benchmarks.

This Quality Policy shall be effectively communicated, fully understood, and consistently applied across all levels of our organization. Its relevance and effectiveness will be systematically reviewed and enhanced to align with our evolving business objectives and industry standards.

Authorized by:



.....
Suranga Nanayakkara
Chief Executive Officer
MAS Legato (Pvt) Ltd